

2000 Family Application Recovery Procedures

If you're having trouble with a corrupted program or file on your Eason unit, you can try the following procedures to regain access to the unit to fix files, or download a new application. You will need to attach an external keyboard to the Eason unit. (Keyboard adapter is included with the unit.)

First resort:

1. Use the WinBuild 2000 software, and try "BUILD|QUIT TARGET PROGRAM" to quit the current application, and get the unit into safe mode. Check all of your COM and BAUD settings under "SETUP|PROJECT" to ensure communication. (correct COM selected, 57600 baud)
2. Load up a demo program from Eason or another application you know works. Compile and download this into the unit.

If the current application file is hung up, or not executing:

1. With an attached keyboard, press CTRL-ALT-ESC to back out of the current application.
2. This should start the unit into SAFE MODE that will regain you access to the unit for downloading programs.

If the system won't allow you to go into SAFE MODE:

1. Push RESET on the back of the unit.
2. As the unit boots, hold down the left SHIFT key on an attached keyboard.
3. This will boot unit to DOS prompt.
4. At DOS prompt, type: `cd oc <enter>`
5. Then type `oc /dn3 <enter>`
6. This will put you into a manual "standby mode" that will allow you to access the unit to recover or modify files.

-OR-

1. Push RESET on the back of the unit.
2. As the unit boots, hold your finger in the upper left of the touchscreen, or push and hold F1 on keypad of unit.
3. This will put you into a manual "standby mode" that will allow you to access the unit to recover or modify files.

If the operating system is corrupt, or says "No Bootable Disk":

You will need to follow the instructions on the "Eason Recovery Disk" to completely format the flash drive, and re-install the operating system. See Tech Note 57 for Full Recovery Procedures.